



Why bikepacking

Acepac brand was established in 2015 year as a branch of our long term existing outdoor equipment brand Pinguin (since 1989), with a plan to apply acquired know-how to Bikepacking equipment range and to share beauty of nature in its every aspect with cyclists.

This feeling and reason is easily captured by our motto:



Who We are:

Both brands, Acepac and Pinguin are owned by Czech company Activent 365 s.r.o.

Our headquarters, its owner, development, workshop, warehouse are placed in the Czech Republic, East Bohemia, Nachod town, not far from the Giant mountains.

Our company has 20 qualified Czech workers, full-time and long-termin employed in our company, some of them are working there since the official establishment of the company in 1989.

To time operation of the company and to years of experience in the outdoor field corresponds our standards of quality, functionality and durability of products. Thanks to it we also better understand customers needs.

Our goal

Our goal is to produce functional, consistently reliable and affordable equipment for active people.

An effort to create products with the highest possible service life is our engine and contribution to the sustainable development of society and protecting our green planet.

Follow Us:



That is why we devote a significant amount of time and effort to the development, selection of materials, process commentaries products from testing and from customers. Even at the cost of later product launch.

The fact that our products pose no security risk and are safe are obviousness for us.

Production and suppliers

Acepac brand products are completely developed and tested in the Czech Republic and also a small part of the production and all services are performed there. Final products are manufactured mainly in Asia (China, South Korea).

Our suppliers

Our suppliers are companies with years of experience in the field and tradition. Our mutual cooperation is a long-term, business relationships are built on trust.

We realize that the quality of workmanship and related durability of the products is the result of the work of competent, experienced and motivated employees, working in a safe, pleasant working environment in which they can concentrate on their work and are not in it any way disturbed or restricted.

Working conditions

Work environment for in our suppliers factories are monitored by independent audits (BSCI) and must comply with standard SA8000: 2008 about the working conditions of employees.



Meet the above requirements require our suppliers and is the condition of our cooperation with them. Before the beginning of cooperation with the new supplier, representatives of the company Activent 365 s.r.o. visits his factory to ensure the quality of the working environment and compliance with the working conditions of employees, which are consistent with our internal code of ethics.

Wages in Asia in recent years continues to increase, it is a big challenge and motivation for our suppliers to retain experienced employees. For this reason, our suppliers responsibly fulfilling its legal obligations, pays its employees full pay, overtime pay, including bonuses for good performance.

Activent 365 s.r.o. company representatives personally visit all our suppliers at least 2 times a year, and they can see for themselves by constantly increasing the quality of working conditions in them.

Service

Our interest in our products does not end with their sale to the customer. For all our products we have, of course, both warranty and post-warranty servicing over the lifetime of the product.

Some products from our offer have over standart 3-year warranty period.

Our workshop is equipped to repair any product from our offer, can significantly prolong their life and thus help you to help protect our unique planet.

Do not buy a new, if what you own still works. You already experienced a lot with it.....

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